

**Amendment to Request For Proposal #2161**  
**City of Memphis**  
**Third Party Administrative Services**

Page 17 of the current Request For Proposal for Third Party Administrative Services under the Medical Bill Review section states the following;

(18) **Medical Bill Review.** Review each medical bill, including but not limited to hospital and non-hospital bills relating to all claims processed by Company on behalf of City, to identify billing infractions, and duplicate or excessive costs. Upon identifying any billing issues/discrepancies, Company shall take all reasonable steps to ensure that such bills are corrected within ten (10) business days. City will pay Company an agreed upon amount for savings to City which result from Company's review of any bill, excluding any statutory discounts due to City. In the event Company fails to realize any savings on behalf of City, excluding any statutory discounts due to City, City shall not be responsible for Company's bill review service.

**Effective 2/10/2010**, the above language has been amended to reflect the following;

(18) **Medical Bill Review.** Review each medical bill, including but not limited to hospital and non-hospital bills relating to all claims processed by Company on behalf of City, to identify billing infractions, and duplicate or excessive costs. Upon identifying any billing issues/discrepancies, Company shall take all reasonable steps to ensure that such bills are corrected within ten (10) business days. City will pay Company an agreed upon amount for savings to City which result from Company's review of any bill. In the event Company fails to realize any savings on behalf of City, City shall not be responsible for Company's bill review service.