

**Division of Public Services  
& Neighborhoods**

**Janet Hooks, Director**

**Office location:**

**125 N. Main Street  
Suite 200**

**Memphis, TN 38103**

**(901) 576-6840**

**Office hours:**

**8:30 a.m - 5:00 p.m.  
Monday through Friday**



**A C WHARTON, JR.  
MAYOR**

125 N. Main Street  
Suite 200  
Memphis, Tennessee 38103-2017

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(901) 576-6204 FAX

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A C Wharton, Jr., Mayor  
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Division of Public Services and Neighborhoods  
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## *Mission*

***The Mission of the Civilian Law Enforcement Review Board is to investigate citizen complaints of police misconduct in order to enhance and promote a better working relationship between the City of Memphis Police Department and the citizens of Memphis***

## *Procedures*

**A**n investigation by the Memphis Police Department's Office of Internal Affairs must be completed prior to filing a complaint with the Civilian Law Enforcement Review Board. If you have received your letter from Internal Affairs and have any complaints regarding your case, then you may contact our office to file a complaint with the Civilian Law Enforcement Review Board.

**T**o determine if an investigation has been completed, contact Internal Affairs Department at 2714 Union Avenue Extended, 2nd floor, Memphis, Tennessee 38112-4437 or call (901) 576-4955. You must bring your letter with you when filing with the Civilian Law Enforcement Review Board. **Additional information needed:**

- Name, address and phone number
- Date complaint was filed
- Place of employment

**Please contact our office to set up an appointment.**

**(901) 576-6840**

## *What is the Civilian Law Enforcement Review Board*

**T**he Board is an independent, non-police Mayoral Agency with the authority to investigate allegations of misconduct filed by Citizens of the public against the City of Memphis Police Officers.

### *Who is on the Board?*

The Board is composed of Nine members of the public, appointed by the Mayor and approval by the City Council.

### *What is the jurisdiction of the Civilian Law Enforcement Review Board?*

The Board has the power to receive, investigate, hear cases, make findings and recommend action on complaints concerning the City of Memphis Police Officers.

### *Who may make a complaint?*

Complaints are made by any person whether or not the person is a victim in, or witness to the alleged misconduct.

### *How may a complaint be lodged?*

Any person desiring to make a complaint should come to the Civilian Law Enforcement Review Board office located at 125 N. Main Street, 2nd floor Suite 200, Memphis, TN 38103 or phone our office at (901) 576-6840, to file a complaint. Office hours are 8:30 a.m. till 5:00 p.m. Monday through Friday.